



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR
Board of Vocational Nursing and Psychiatric Technicians
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MEMORANDUM

DATE May 2, 2021
TO Board Members
FROM Antoinette Wood
Enforcement Division Chief
SUBJECT Enforcement Division Report

STAFFING

The Enforcement Division re-directed an AGPA and an SSA to perform duties related to COVID-19 contact tracing, a multi-step process that involves interviewing individuals who test positive, identifying and locating their known contacts, and monitoring and supporting those who must self-isolate. Contact tracers work under the direction of the local health department and the California Department of Public Health. The assignment is extended, and we do not expect staff to return until July 2021.

A staff member in LACRU recently promoted to a position at the Medical Board, and we are working to fill her position.

STATISTICAL OVERVIEW

Attached is the BVPT Quarterly Enforcement Report - This report includes statistical data from January 2021 to March 2021.

NOTABLE HIGHLIGHTS

Total Number of Investigations Assigned

During quarter three, the total number of cases assigned for investigation increased from 365 to 368. This is an increase of three cases.

Total Number of Pending Cases

During quarter three, the total number of pending investigation cases decreased from 1,111 to 1,073. The total average pending age of all pending investigation cases decreased from 290 days to 277 days.

Total Number of Investigations Completed

During quarter three, the total number of investigations completed increased from 442 to 468. The average number of days to complete investigations increased from 230 days to 268 days. This is in part, due to COVID-19. The other governmental agencies, private institutions, and courts we rely on to provide documentation slowed their response times. As we continue to work through the pandemic, we may see more instances of overall case aging, or lowered case closure rates for cases that require a judge to agree to the plea deal or a jury trial completed.

Of the 468 investigations completed, 70 percent were completed within the Board's enforcement performance measure (PM 3) target average of 365 days.

Total Number of Cases Referred to the Attorney General's Office

During quarter three, 53 cases were referred to the Attorney General's Office for formal disciplinary action.

Total Number of Disciplinary Cases Completed

During quarter three, 38 disciplinary actions were completed. The average number of days to complete these actions was 934 days, which is a decrease from the previous quarter's 935 days.

Licensee Probation

During quarter three, there were 18 new probationers. The average number of days from assignment to first contact was 10 days. The average days from a violation reported to action initiated was eight days.

Possible Issues Due to COVID-19

While the Enforcement Division is diligently working to close cases, we may continue to see case aging issues if the courts do not re-open fully or continue to maintain a sizeable backlog. Since Enforcement relies on local and federal courts for our criminal cases, delays may occur as we have no control over how the courts set their hearing calendars.

Furthermore, our complaint intake is down. This may be due to fewer issues occurring; however, it is more likely that the medical facilities are simply overwhelmed and not reporting in a timely manner. We expect to see a surge in reporting once the pandemic eases.

Petitioner Hearings Update

All the petitioner hearings have been sent to the Office of Administrative Hearings (OAH) and are being set for hearing. This completely cleared the petitioner backlog. The Enforcement Committee reviewed this issue, which will be reported on during the Enforcement Committee report by the Enforcement Committee Chair Ken Maxey.



Enforcement Division Statistical Data

April 1, 2018 through March 31, 2021

Executive Summary

BVNPT Enforcement Division Statistics
April 1, 2018 through March 31, 2021

Applicant Intake Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	26	19	30	
Feb	20	13	35	
Mar	30	29	50	
Apr		24	42	69
May		18	60	36
June		13	18	40
Jul		19	34	38
Aug		10	15	71
Sep		13	31	40
Oct		13	56	59
Nov		18	32	37
Dec		12	15	53
Total	76	201	418	443

Licensee Arrest/Convictions Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	68	71	75	
Feb	80	103	78	
Mar	74	90	67	
Apr		70	84	69
May		62	71	73
June		51	70	74
Jul		69	73	63
Aug		74	83	96
Sep		84	57	56
Oct		77	74	85
Nov		86	55	46
Dec		63	209	70
Total	222	900	996	632

Licensee Complaints Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
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Jan	72	117	126	
Feb	77	105	83	
Mar	94	87	111	
Apr		85	87	84
May		59	65	83
June		82	66	64
Jul		85	69	67
Aug		98	75	55
Sep		80	70	59
Oct		107	95	80
Nov		73	54	57
Dec		72	82	60
Total	243	1,050	983	609

Out of State/Other State Agency Discipline

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	4	0	
Feb	5	4	4	
Mar	11	2	4	
Apr		6	5	7
May		2	5	4
June		4	7	2
Jul		4	6	4
Aug		5	1	0
Sep		7	3	0
Oct		4	5	5
Nov		3	2	0
Dec		13	9	6
Total	20	58	51	28

Other

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	68	113	126	
Feb	72	101	79	
Mar	83	85	107	
Apr		79	82	77
May		57	60	79
June		78	59	62
Jul		81	63	63
Aug		93	74	54
Sep		73	80	59
Oct		103	100	75
Nov		70	56	57
Dec		59	90	54
Total	223	992	976	580

Cases Closed at Intake

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	36	36	60	
Feb	27	25	38	
Mar	28	21	35	
Apr		22	29	31
May		15	29	29
June		23	28	15
Jul		35	32	25
Aug		16	31	13
Sep		39	28	13
Oct		48	42	44
Nov		34	23	28
Dec		36	45	16
Total	91	350	420	214

Cases Pending at Intake

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	10	37	
Feb	5	3	38	
Mar	1	2	15	
Apr		4	21	42
May		5	3	14
June		0	2	62
Jul		9	25	30
Aug		0	38	51
Sep		0	43	14
Oct		7	21	11
Nov		4	19	97
Dec		4	0	41

Total Intake Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	166	207	231	
Feb	177	221	196	
Mar	198	206	228	
Apr		179	213	222
May		139	196	192
June		146	154	178
Jul		173	176	168
Aug		182	173	224
Sep		177	171	155
Oct		197	235	224
Nov		177	145	140
Dec		147	323	183
Total	541	2,151	2,441	1,686

Desk Investigations Assigned - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	22	43	110	
Feb	33	38	62	
Mar	31	41	69	
Apr		35	16	25
May		19	21	21
June		39	16	15
Jul		40	22	28
Aug		28	33	7
Sep		49	45	22
Oct		26	31	6
Nov		33	24	47
Dec		21	67	7
Total	86	412	516	178

Desk Investigations Pending - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	124	188	247	
Feb	110	198	251	
Mar	102	201	253	
Apr		192	206	214
May		181	145	207
June		200	121	183
Jul		197	132	170
Aug		190	157	173
Sep		184	148	180
Oct		158	166	151
Nov		164	155	182
Dec		129	171	181

Desk Investigations Pending Age (Days) - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	126	148	180	
Feb	110	142	167	
Mar	102	141	156	
Apr		145	181	240
May		158	209	247
June		153	237	240
Jul		141	235	223
Aug		136	206	241
Sep		116	179	232
Oct		129	158	247
Nov		127	182	214
Dec		133	134	241
Average	113	139	185	236

Investigations Completed - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	31	14	31	
Feb	40	36	48	
Mar	33	40	67	
Apr		42	68	20
May		40	81	25
June		23	45	38
Jul		44	13	41
Aug		38	8	3
Sep		60	47	17
Oct		55	28	34
Nov		32	34	16
Dec		57	43	7
Total	104	481	513	201

Investigations Completed: Average days - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	193	104	236	
Feb	155	148	227	
Mar	133	187	153	
Apr		156	147	256
May		143	164	261
June		231	129	328
Jul		192	220	295
Aug		221	458	422
Sep		198	260	457
Oct		118	204	273
Nov		171	113	324
Dec		147	218	244
Average	160	168	211	318

Desk Investigations Assigned - LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	85	89	132	
Feb	91	125	133	
Mar	110	113	132	
Apr		101	114	138
May		83	144	134
June		67	101	102
Jul		97	102	150
Aug		95	128	167
Sep		103	75	114
Oct		96	130	154
Nov		92	90	104
Dec		93	242	135
Total	286	1,154	1,523	1,198

Desk Investigations Pending – LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	647	712	760	
Feb	669	719	749	
Mar	674	717	737	
Apr		691	713	740
May		634	735	701
June		607	738	680
Jul		642	739	670
Aug		617	764	705
Sep		613	725	721
Oct		615	708	733
Nov		642	693	714
Dec		654	753	732

Desk Investigations Pending Age (Days) – LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	300	230	225	
Feb	294	225	219	
Mar	285	231	210	
Apr		241	215	249
May		258	214	238
June		275	223	225
Jul		273	226	219
Aug		283	216	203
Sep		285	230	213
Oct		287	226	212
Nov		291	229	223
Dec		294	221	226
Average	293	264	221	223

Investigations Completed - LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	94	126	116	
Feb	75	125	138	
Mar	107	114	153	
Apr		123	129	147
May		139	127	157
June		91	94	128
Jul		63	97	151
Aug		117	107	135
Sep		106	113	102
Oct		96	152	138
Nov		60	106	125
Dec		82	187	107
Total	276	1,242	1,519	1,190

Investigations Completed: Average days - LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	210	210	155	
Feb	190	205	213	
Mar	277	170	219	
Apr		160	181	244
May		169	160	247
June		162	152	268
Jul		172	228	190
Aug		173	251	175
Sep		176	196	143
Oct		173	199	139
Nov		149	215	154
Dec		174	98	186
Average	226	174	189	194

Non-Sworn Investigations Assigned

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	5	18	
Feb	5	9	23	
Mar	12	6	15	
Apr		6	12	17
May		6	15	14
June		13	11	12
Jul		11	3	21
Aug		2	2	9
Sep		5	23	7
Oct		40	8	9
Nov		13	4	40
Dec		3	8	0
Total	27	119	142	129

Non-Sworn Investigations Pending Assigned to Investigator

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	99	161	140	
Feb	90	164	144	
Mar	76	129	147	
Apr		128	170	105
May		113	148	124
June		136	138	112
Jul		128	151	110
Aug		119	178	118
Sep		102	176	121
Oct		129	188	120
Nov		125	188	125
Dec		109	170	124

Non-Sworn Investigations Pending - Unassigned

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	32	140	
Feb	0	26	138	
Mar	0	45	134	
Apr		29	110	184
May		29	118	160
June		0	119	177
Jul		0	100	182
Aug		0	52	181
Sep		0	62	171
Oct		0	32	162
Nov		0	21	189
Dec		0	28	177

Non-Sworn Investigations Pending - Pending Age (Days)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	218	412	407	
Feb	217	417	388	
Mar	193	410	383	
Apr		403	381	381
May		395	392	376
June		362	387	383
Jul		355	402	368
Aug		338	421	390
Sep		306	424	410
Oct		240	406	406
Nov		221	408	390
Dec		221	396	401
Average	209	340	400	389

Non-Sworn Investigations Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	20	10	32	
Feb	14	12	20	
Mar	27	23	16	
Apr		25	14	16
May		21	27	17
June		19	17	7
Jul		17	9	18
Aug		17	23	1
Sep		22	6	12
Oct		14	29	17
Nov		17	17	3
Dec		19	18	16
Total	61	216	228	107

Non-Sworn Investigations Completed - Average Days to Complete

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	322	526	476	
Feb	351	513	616	
Mar	302	641	516	
Apr		526	668	686
May		626	431	682
June		602	717	757
Jul		503	731	733
Aug		573	540	575
Sep		571	545	659
Oct		486	620	711
Nov		463	675	801
Dec		394	704	671
Average	325	535	603	697

Field Sworn/DOI Investigations Assigned

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	9	16	29	
Feb	11	13	13	
Mar	22	20	24	
Apr		5	26	9
May		8	19	14
June		3	15	19
Jul		19	7	4
Aug		18	14	6
Sep		2	16	11
Oct		15	27	53
Nov		5	19	1
Dec		8	15	16
Total	42	132	224	133

Field Sworn/DOI Investigations Pending

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	138	203	201	
Feb	135	200	208	
Mar	136	210	222	
Apr		191	224	185
May		179	233	181
June		172	216	179
Jul		165	203	168
Aug		167	199	155
Sep		147	197	156
Oct		155	211	196
Nov		151	207	194
Dec		140	199	192

Field Sworn/DOI Investigations Pending Age (Days)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	298	314	353	
Feb	287	310	354	
Mar	257	309	352	
Apr		300	360	351
May		314	363	364
June		337	338	371
Jul		323	347	395
Aug		289	364	415
Sep		283	368	432
Oct		281	339	345
Nov		298	326	361
Dec		302	328	357
Average	281	305	349	377

Field Sworn/DOI Investigations Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	14	14	
Feb	5	15	10	
Mar	10	7	8	
Apr		20	12	15
May		17	12	17
June		8	13	21
Jul		17	15	10
Aug		10	16	13
Sep		18	14	8
Oct		21	14	5
Nov		13	20	6
Dec		2	14	7
Total	23	162	162	102

DOI Investigations (avg. days to complete)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	386	432	342	
Feb	444	485	401	
Mar	426	315	158	
Apr		509	302	326
May		365	341	362
June		410	349	278
Jul		494	335	240
Aug		646	431	370
Sep		502	446	397
Oct		374	523	640
Nov		374	432	595
Dec		484	462	447
Average	419	449	377	406

Total Investigation Cases Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	141	158	194	
Feb	152	186	197	
Mar	172	171	265	
Apr		225	192	198
May		208	252	222
June		131	179	177
Jul		149	140	226
Aug		190	180	179
Sep		201	211	161
Oct		157	230	237
Nov		110	160	163
Dec		174	289	131
Total	465	2,060	2,489	1,694

Second Level Reviews (AS05) Pending

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	21	18	11	
Feb	14	13	17	
Mar	19	23	11	
Apr		12	28	1
May		16	22	6
June		21	20	8
Jul		15	24	13
Aug		12	11	17
Sep		14	6	15
Oct		2	6	14
Nov		10	13	16
Dec		7	3	16
Total	54	163	172	106

Second Level Reviews (AS05) Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	10	26	
Feb	47	32	14	
Mar	32	18	34	
Apr		61	1	30
May		36	39	31
June		21	50	18
Jul		49	28	27
Aug		37	60	19
Sep		43	21	25
Oct		30	28	15
Nov		20	30	17
Dec		42	48	17
Total	85	399	379	199

Citations Issued - Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	7	14	6	
Feb	17	10	7	
Mar	15	6	9	
Apr		23	8	12
May		13	8	6
June		10	9	1
Jul		7	6	7
Aug		11	8	12
Sep		11	15	11
Oct		18	18	5
Nov		15	18	19
Dec		7	12	1
Total	39	145	124	74

CE Audit Citations Issued - Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	6		
Feb	0	6		
Mar	0	4		
Apr		7		
May		0		
June		0		
Jul		0	1	
Aug		0	0	
Sep		0	3	
Oct		0	8	
Nov		0	10	
Dec		0	7	
Total	0	23	29	

License Applicants Denied - Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	2	5	
Feb	1	2	4	
Mar	0	1	1	
Apr		1	3	3
May		0	3	4
June		2	1	5
Jul		4	3	2
Aug		4	2	6
Sep		3	3	3
Oct		1	3	6
Nov		0	3	2
Dec		1	1	2
Total	2	21	32	33

Total Accusations Filed by Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	17	26	
Feb	12	27	21	
Mar	15	16	30	
Apr		17	19	33
May		17	22	31
June		13	25	29
Jul		9	11	34
Aug		12	18	40
Sep		13	22	18
Oct		9	14	30
Nov		7	23	16
Dec		13	23	29
Total	33	170	254	260

Total Statement of Issues Filed by Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	2	2	
Feb	1	1	3	
Mar	1	0	4	
Apr		2	1	1
May		0	1	2
June		1	1	2
Jul		0	2	1
Aug		1	3	1
Sep		1	0	2
Oct		1	2	0
Nov		2	3	0
Dec		0	1	3
Total	2	11	23	12

Total Number of Cases Referred to AG's Office

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	20	28	22	
Feb	17	8	18	
Mar	16	21	30	
Apr		17	20	32
May		18	27	31
June		11	9	47
Jul		18	28	27
Aug		5	28	30
Sep		20	32	24
Oct		9	24	23
Nov		12	15	22
Dec		20	21	30
Total	53	187	274	266

Cases Pending at AG – Referred by Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	132	208	278	
Feb	135	197	265	
Mar	129	180	261	
Apr		185	244	287
May		193	255	300
June		181	225	323
Jul		177	225	319
Aug		163	244	311
Sep		155	237	315
Oct		151	233	321
Nov		137	229	319
Dec		126	221	308

Total Disciplinary Actions Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	32	17	
Feb	10	15	31	
Mar	20	36	32	
Apr		13	35	28
May		11	14	16
June		24	38	26
Jul		18	30	28
Aug		19	14	34
Sep		27	36	18
Oct		19	27	27
Nov		17	16	16
Dec		28	30	47
Total	38	259	320	240

Average Days to Complete Discipline – Target 540 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	843	940	643	
Feb	1001	701	683	
Mar	921	618	763	
Apr		493	795	831
May		791	800	846
June		771	807	681
Jul		720	718	792
Aug		711	1208	900
Sep		858	732	815
Oct		836	660	770
Nov		1047	801	887
Dec		923	826	727
Average	922	784	786	805

Percentage of Cases Closed within Target

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	28		
Feb	10	27		
Mar	15	39		
Apr		69		
May		36		
June		29		
Jul		33	50	
Aug		37	14	
Sep		37	39	
Oct		30	52	
Nov		12	19	
Dec		14	37	
Average	13	33	35	

Total Number of Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	330	369	412	
Feb	324	366	417	
Mar	321	374	395	
Apr		374	398	471
May		357	385	463
June		350	391	460
Jul		346	389	440
Aug		343	377	427
Sep		339	380	431
Oct		336	373	426
Nov		337	365	421
Dec		329	371	417

Active Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	305	344	386	
Feb	298	341	390	
Mar	295	349	370	
Apr		348	373	442
May		331	359	436
June		324	365	432
Jul		319	364	412
Aug		316	354	400
Sep		312	355	403
Oct		310	347	399
Nov		311	340	394
Dec		304	346	390

Tolled Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	25	25	26	
Feb	26	25	27	
Mar	26	25	25	
Apr		26	25	29
May		26	26	27
June		26	26	28
Jul		27	25	28
Aug		27	23	27
Sep		27	25	28
Oct		26	26	27
Nov		26	25	27
Dec		25	25	27

Probationers Successful Completions

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	2	8	10	
Feb	4	6	6	
Mar	4	4	7	
Apr		8	8	4
May		10	9	8
June		3	7	4
Jul		6	9	19
Aug		7	8	12
Sep		3	4	10
Oct		5	11	5
Nov		6	11	7
Dec		2	6	2
Total	10	68	96	71

New Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	15	21	
Feb	2	6	14	
Mar	10	13	16	
Apr		7	12	11
May		1	4	9
June		8	17	3
Jul		6	14	7
Aug		11	6	14
Sep		4	11	4
Oct		8	14	14
Nov		9	6	17
Dec		5	9	8
Total	18	93	144	87

Average Days from Assignment to First Contact

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2		
Feb	10	2		
Mar	5	5		
Apr		3		
May		7		
June		5		
Jul		6	8	
Aug		6	5	
Sep		5	7	
Oct		8	8	
Nov		6	3	
Dec		5	2	
Average	6	5	6	

Number of Probation Violations

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	10		
Feb	3	11		
Mar	4	11		
Apr		4		
May		14		
June		9		
Jul		8	7	
Aug		8	8	
Sep		9	17	
Oct		13	11	
Nov		11	16	
Dec		3	8	
Total	11	111	67	

Average Days from Violation Reported to Action Initiated – Target 30 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	12	1		
Feb	7	1		
Mar	8	6		
Apr		8		
May		4		
June		3		
Jul		4	9	
Aug		2	1	
Sep		3	1	
Oct		2	2	
Nov		1	2	
Dec		1	2	
Average	9	3	3	

Subsequent Probation Discipline Cases Initiated

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	8		
Feb	4	2		
Mar	3	5		
Apr		5		
May		4		
June		4		
Jul		7	7	
Aug		6	2	
Sep		4	7	
Oct		8	3	
Nov		10	6	
Dec		4	4	
Total	8	67	29	

Subsequent Probation Discipline Cases Pending

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	51	45	61	
Feb	49	39	56	
Mar	42	42	52	
Apr		45	52	
May		43	48	
June		44	50	
Jul		51	48	
Aug		47	43	
Sep		48	43	52
Oct		54	42	53
Nov		57	42	55
Dec		55	46	57

Subsequent Probation Discipline Cases Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	4	8	
Feb	2	4	5	
Mar	6	1	10	
Apr		2	2	2
May		8	8	12
June		2	4	3
Jul		2	8	9
Aug		8	7	5
Sep		6	3	4
Oct		7	6	3
Nov		1	6	1
Dec		8	1	3
Total	12	53	68	42

PERFORMANCE MEASURES

PM1 - Total Intake Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	166	207	231	
Feb	177	221	196	
Mar	198	206	228	
Apr		179	213	222
May		139	196	192
June		146	154	178
Jul		173	176	168
Aug		182	173	224
Sep		177	171	155
Oct		197	235	224
Nov		177	145	140
Dec		147	323	183
Total	541	2,151	2,441	1,686

PM2-Average Days to Assign/Close Target Average 10 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	6	21	
Feb	3	7	19	
Mar	4	3	6	
Apr		3	8	6
May		5	6	8
June		6	6	9
Jul		5	10	10
Aug		4	12	10
Sep		2	9	9
Oct		4	7	5
Nov		5	7	14
Dec		4	5	16
Average	4	5	10	10

Total Cases Assigned for Investigation

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	123	164	235	
Feb	136	210	248	
Mar	169	187	230	
Apr		157	185	183
May		137	200	193
June		124	155	139
Jul		161	150	207
Aug		183	163	228
Sep		162	182	211
Oct		151	221	100
Nov		139	132	164
Dec		121	316	221
Total	428	1,896	2,417	1,646

Total Cases Pending

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1093	1,369	1,554	
Feb	1083	1,392	1,579	
Mar	1073	1,403	1,556	
Apr		1,325	1,546	1,498
May		1,241	1,487	1,449
June		1,219	1,435	1,417
Jul		1,221	1,422	1,384
Aug		1,196	1,406	1,439
Sep		1,144	1,375	1,494
Oct		1,141	1,360	1,502
Nov		1,163	1,339	1,483
Dec		1,111	1,361	1,541

Total Cases Pending Age (Days)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	291	266	272	
Feb	290	262	269	
Mar	277	267	262	
Apr		265	272	293
May		276	278	282
June		286	285	284
Jul		280	289	281
Aug		280	276	270
Sep		277	276	270
Oct		279	271	264
Nov		279	275	273
Dec		290	261	276
Average	286	276	274	277

PM3 - Total Investigation Cases Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	141	158	194	
Feb	152	186	197	
Mar	172	171	265	
Apr		225	192	198
May		208	252	222
June		131	179	177
Jul		149	140	226
Aug		190	180	179
Sep		201	211	161
Oct		157	230	237
Nov		110	160	163
Dec		174	289	131
Total	465	2,060	2,489	1,694

PM3 – Average Days to Complete Investigations Target Average – 360 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	288	218	261	
Feb	288	232	221	
Mar	295	204	254	
Apr		277	178	294
May		229	241	334
June		233	217	269
Jul		297	320	254
Aug		231	366	255
Sep		269	258	249
Oct		225	238	207
Nov		267	267	232
Dec		212	198	214
Average	290	241	252	256

PM3 – Percentage of Cases Closed within Target

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	70	78		
Feb	72	76		
Mar	66	81		
Apr		72		
May		74		
June		74		
Jul		64	65	
Aug		78	57	
Sep		73	70	
Oct		76	73	
Nov		74	73	
Dec		82	81	
Average	69	75	70	

PM4 - Total Disciplinary Actions Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	32	17	
Feb	10	15	31	
Mar	20	36	32	
Apr		13	35	28
May		11	14	16
June		24	38	26
Jul		18	30	28
Aug		19	14	34
Sep		27	36	18
Oct		19	27	27
Nov		17	16	16
Dec		28	30	47
Total	38	259	320	240

PM4 – Average Days to Complete Discipline – Target 540 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	843	940	643	
Feb	1001	701	683	
Mar	912	618	763	
Apr		493	795	831
May		791	800	846
June		771	807	681
Jul		720	718	792
Aug		711	1208	900
Sep		858	732	815
Oct		836	660	770
Nov		1047	801	887
Dec		923	826	727
Average	919	784	786	805

PM4 – Percentage of Cases Closed with Target

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	28		
Feb	10	27		
Mar	15	39		
Apr		69		
May		36		
June		29		
Jul		33	50	
Aug		37	14	
Sep		37	39	
Oct		30	52	
Nov		12	19	
Dec		14	37	
Average	13	33	35	

PM7 - New Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	15	21	
Feb	2	6	14	
Mar	10	13	16	
Apr		7	12	11
May		1	4	9
June		8	17	3
Jul		6	14	7
Aug		11	6	14
Sep		4	11	4
Oct		8	14	14
Nov		9	6	17
Dec		5	9	8
Total	18	93	144	87

PM7 – Average Days from Assignment to First Contact

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2		
Feb	10	2		
Mar	5	5		
Apr		3		
May		7		
June		5		
Jul		6	8	
Aug		6	5	
Sep		5	7	
Oct		8	8	
Nov		6	3	
Dec		5	2	
Average	6	5	6	

PM8 - Number of Probation Violations

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	10		
Feb	3	11		
Mar	4	11		
Apr		4		
May		14		
June		9		
Jul		8	7	
Aug		8	8	
Sep		9	17	
Oct		13	11	
Nov		11	16	
Dec		3	8	
Total	11	111	67	

PM8 – Average Days from Violation Reported to Action Initiated – target 30 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	12	1		
Feb	7	1		
Mar	8	6		
Apr		8		
May		4		
June		3		
Jul		4	9	
Aug		2	1	
Sep		3	1	
Oct		2	2	
Nov		1	2	
Dec		1	2	
Average	9	3	3	