



BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR
Board of Vocational Nursing and Psychiatric Technicians
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MEMORANDUM

DATE October 19, 2021
TO Board Members
FROM Antoinette Wood
Enforcement Division Chief
SUBJECT Enforcement Division Report

STAFFING

Currently working to hire a new AGPA, as our previous cite and fine analyst retired.

Currently have two staff out on leave.

Rochelle Lee is our new Licensee Applicant Case Review (LACRU) manager.

STATISTICAL OVERVIEW

Attached is the BVNPT Quarterly Enforcement Report - This report includes statistical data from fiscal year 2021/22, quarter one, July 1, 2021- September 30, 2021.

NOTABLE HIGHLIGHTS

Total Number of Investigations Assigned

During quarter one, the total number of cases assigned for investigation decreased from 438 to 391. This is a decrease of 47 cases over the previous quarter.

Total Number of Pending Cases

During quarter one, the total number of pending investigation cases decreased from 1,046 to 942. The total average pending age of all pending investigation cases increased from 257 days to 262 days.

Intake and Enhanced Screening Unit (ISEU)

ISEU started the 20/21 Fiscal Year (FY) out with 197 pending cases and closed the year out with 107 pending cases.

ISEU started 20/21 FY with a pending case age of 141 days and closed it out with a pending age of 93 days.

We received 600 IESU cases last year, which makes being able to lower the amount of cases currently pending, and the case aging even more of an accomplishment! It should be noted that during this time, ISEU also had staff acting as contact tracers which means these accomplishments occurred with fewer staff.

Licensee and Applicant Case Review Unit (LACRU)

LACRU was particularly affected by the COVID-19 pandemic, as courts closed, and cases stopped moving. That said, the analysts began working together to find efficiencies, and we now have contact lists and a folder with templates for all the courts, District Attorney offices, City Attorneys, and law enforcement agencies we contact. This makes it easier to frequently check on cases. These efficiencies will help LACRU analysts for years to come and was only possible with the work of several excellent analysts.

Special Investigators (SI)

SI started the 20/21 FY with 128 open cases, and cases were taking approximately 355 days to close. By the end of the year, SI only had 69 open complaints, which are taking approximately 214 days to close. Currently, SI only has 57 open complaints, and is assisting DOI in closing cases.

This is a huge accomplishment, considering that last fiscal year the Board received 136 SI investigations.

Discipline

In the 20/21 FY Discipline staff completed 217 disciplinary actions and referred 219 cases to the AG's office. At the start of the 20/21 FY they had 177 cases pending at the AG's office, and 164 at the end of that FY.

The petitioner hearing desk was able to clear a multiple year backlog with a Board vote allowing all of our petitioner hearings to be heard at the Office of Administrative Hearings (OAH). This allowed us to complete over 60 petitioner hearings in just a few months. The total amount of cases sent to OAH since the Board resolution is 89.

Probation

The Probation unit started the 20/21 FY with 346 total probationers, 319 of whom are active probationers. At the close of the 20/21 FY the Probation unit had 299 active probationers. This is in no small part thanks to the 62 completed subsequent discipline cases, and the 39 pending subsequent discipline cases. Most of this work was completed while we had open positions and were training new staff, which makes this accomplishment even more impressive!

In an effort to streamline the Probation Investigation Process, we reassigned an analyst from the Intake and Enhanced Screening Unit to the Probation Unit. This analyst works closely with our SI unit on complaints involving probationers.

Total Number of Investigations Completed

During quarter one, the total number of investigations completed increased from 458 to 494. The average number of days to complete investigations decreased from 279 days to 235 days.

Of the 494 investigations completed, 77 percent were completed within the Board's enforcement performance measure (PM 3) target average of 360 days.

Total Number of Cases Referred to the Attorney General's Office

During quarter one, 65 cases were referred to the Attorney General's Office for formal disciplinary action.

Total Number of Disciplinary Cases Completed

During quarter one, 43 disciplinary actions were completed. The average number of days to complete these actions was 657 days. This is an improvement from the quarter four average of 769 days.



**BOARD OF VOCATIONAL NURSING
AND PSYCHIATRIC TECHNICIANS**

**Enforcement Division
Statistical Data**

April 1, 2018 through September 30, 2021

Executive Summary

**BVNPT Enforcement Division Statistics
April 1, 2018 through September 30, 2021**

Applicant Intake Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	26	19	30	
Feb	20	13	35	
Mar	30	29	50	
Apr	15	24	42	69
May	19	18	60	36
June	37	13	18	40
Jul	23	19	34	38
Aug	21	10	15	71
Sep	18	13	31	40
Oct		13	56	59
Nov		18	32	37
Dec		12	15	53
Total	209	201	418	443

Licensee Arrest/Convictions Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	68	71	75	
Feb	80	103	78	
Mar	74	90	67	
Apr	74	70	84	69
May	53	62	71	73
June	106	51	70	74
Jul	70	69	73	63
Aug	73	74	83	96
Sep	44	84	57	56
Oct		77	74	85
Nov		86	55	46
Dec		63	209	70
Total	642	900	996	632

Licensee Complaints Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	72	117	126	
Feb	77	105	83	
Mar	94	87	111	
Apr	87	85	87	84
May	77	59	65	83
June	76	82	66	64
Jul	94	85	69	67
Aug	77	98	75	55
Sep	52	80	70	59
Oct		107	95	80
Nov		73	54	57
Dec		72	82	60
Total	706	1,050	983	609

Out of State/Other State Agency Discipline

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	4	0	
Feb	5	4	4	
Mar	11	2	4	
Apr	9	6	5	7
May	8	2	5	4
June	4	4	7	2
Jul	15	4	6	4
Aug	3	5	1	0
Sep	4	7	3	0
Oct		4	5	5
Nov		3	2	0
Dec		13	9	6
Total	63	58	51	28

Other

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	68	113	126	
Feb	72	101	79	
Mar	83	85	107	
Apr	78	79	82	77

May	69	57	60	79
June	72	78	59	62
Jul	79	81	63	63
Aug	74	93	74	54
Sep	48	73	80	59
Oct		103	100	75
Nov		70	56	57
Dec		59	90	54
Total	643	992	976	580

Cases Closed at Intake

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	36	36	60	
Feb	27	25	38	
Mar	28	21	35	
Apr	31	22	29	31
May	32	15	29	29
June	40	23	28	15
Jul	34	35	32	25
Aug	27	16	31	13
Sep	14	39	28	13
Oct		48	42	44
Nov		34	23	28
Dec		36	45	16
Total	269	350	420	214

Cases Pending at Intake

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	10	37	
Feb	5	3	38	
Mar	1	2	15	
Apr	0	4	21	42
May	0	5	3	14
June	0	0	2	62
Jul	3	9	25	30
Aug	0	0	38	51
Sep	2	0	43	14
Oct		7	21	11

Nov		4	19	97
Dec		4	0	41

Total Intake Received

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	166	207	231	
Feb	177	221	196	
Mar	198	206	228	
Apr	176	179	213	222
May	149	139	196	192
June	219	146	154	178
Jul	187	173	176	168
Aug	171	182	173	224
Sep	114	177	171	155
Oct		197	235	224
Nov		177	145	140
Dec		147	323	183
Total	1,557	2,151	2,441	1,686

Desk Investigations Assigned - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	22	43	110	
Feb	33	38	62	
Mar	31	41	69	
Apr	40	35	16	25
May	32	19	21	21
June	36	39	16	15
Jul	53	40	22	28
Aug	37	28	33	7
Sep	38	49	45	22
Oct		26	31	6
Nov		33	24	47
Dec		21	67	7
Total	322	412	516	178

Desk Investigations Pending - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	124	188	247	
Feb	110	198	251	
Mar	102	201	253	
Apr	121	192	206	214
May	112	181	145	207
June	107	200	121	183
Jul	121	197	132	170
Aug	105	190	157	173
Sep	87	184	148	180
Oct		158	166	151
Nov		164	155	182
Dec		129	171	181

Desk Investigations Pending Age (Days) - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	126	148	180	
Feb	110	142	167	
Mar	102	141	156	
Apr	112	145	181	240
May	108	158	209	247
June	93	153	237	240
Jul	63	141	235	223
Aug	84	136	206	241
Sep	96	116	179	232
Oct		129	158	247
Nov		127	182	214
Dec		133	134	241
Average	99	139	185	236

Investigations Completed - ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	31	14	31	
Feb	40	36	48	
Mar	33	40	67	
Apr	16	42	68	20

May	30	40	81	25
June	34	23	45	38
Jul	35	44	13	41
Aug	51	38	8	3
Sep	54	60	47	17
Oct		55	28	34
Nov		32	34	16
Dec		57	43	7
Total	324	481	513	201

Investigations Completed: Average days – ESU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	193	104	236	
Feb	155	148	227	
Mar	133	187	153	
Apr	199	156	147	256
May	149	143	164	261
June	157	231	129	328
Jul	178	192	220	295
Aug	72	221	458	422
Sep	65	198	260	457
Oct		118	204	273
Nov		171	113	324
Dec		147	218	244
Average	145	168	211	318

Desk Investigations Assigned - LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	85	89	132	
Feb	91	125	133	
Mar	110	113	132	
Apr	96	101	114	138
May	76	83	144	134
June	120	67	101	102
Jul	92	97	102	150
Aug	85	95	128	167
Sep	64	103	75	114
Oct		96	130	154
Nov		92	90	104

Dec		93	242	135
Total	819	1,154	1,523	1,198

Desk Investigations Pending – LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	647	712	760	
Feb	669	719	749	
Mar	674	717	737	
Apr	699	691	713	740
May	683	634	735	701
June	702	607	738	680
Jul	675	642	739	670
Aug	672	617	764	705
Sep	661	613	725	721
Oct		615	708	733
Nov		642	693	714
Dec		654	753	732

Desk Investigations Pending Age (Days) – LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	300	230	225	
Feb	294	225	219	
Mar	285	231	210	
Apr	272	241	215	249
May	284	258	214	238
June	277	275	223	225
Jul	276	273	226	219
Aug	273	283	216	203
Sep	283	285	230	213
Oct		287	226	212
Nov		291	229	223
Dec		294	221	226
Average	283	264	221	223

Investigations Completed - LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	94	126	116	
Feb	75	125	138	
Mar	107	114	153	
Apr	70	123	129	147
May	92	139	127	157
June	98	91	94	128
Jul	121	63	97	151
Aug	87	117	107	135
Sep	73	106	113	102
Oct		96	152	138
Nov		60	106	125
Dec		82	187	107
Total	817	1,242	1,519	1,190

Investigations Completed: Average days - LACRU

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	210	210	155	
Feb	190	205	213	
Mar	277	170	219	
Apr	320	160	181	244
May	189	169	160	247
June	207	162	152	268
Jul	249	172	228	190
Aug	271	173	251	175
Sep	232	176	196	143
Oct		173	199	139
Nov		149	215	154
Dec		174	98	186
Average	238	174	189	194

Non-Sworn Investigations Assigned

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	10	5	18	
Feb	5	9	23	
Mar	12	6	15	
Apr	18	6	12	17
May	12	6	15	14

June	5	13	11	12
Jul	5	11	3	21
Aug	6	2	2	9
Sep	0	5	23	7
Oct		40	8	9
Nov		13	4	40
Dec		3	8	0
Total	73	119	142	129

Non-Sworn Investigations Pending Assigned to Investigator

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	99	161	140	
Feb	90	164	144	
Mar	76	129	147	
Apr	78	128	170	105
May	84	113	148	124
June	69	136	138	112
Jul	62	128	151	110
Aug	57	119	178	118
Sep	45	102	176	121
Oct		129	188	120
Nov		125	188	125
Dec		109	170	124

Non-Sworn Investigations Pending - Unassigned

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	32	140	
Feb	0	26	138	
Mar	0	45	134	
Apr	0	29	110	184
May	0	29	118	160
June	0	0	119	177
Jul	0	0	100	182
Aug	0	0	52	181
Sep	0	0	62	171
Oct		0	32	162
Nov		0	21	189
Dec		0	28	177

Non-Sworn Investigations Pending - Pending Age (Days)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	218	412	407	
Feb	217	417	388	
Mar	193	410	383	
Apr	198	403	381	381
May	196	395	392	376
June	214	362	387	383
Jul	231	355	402	368
Aug	242	338	421	390
Sep	214	306	424	410
Oct		240	406	406
Nov		221	408	390
Dec		221	396	401
Average	214	340	400	389

Non-Sworn Investigations Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	20	10	32	
Feb	14	12	20	
Mar	27	23	16	
Apr	15	25	14	16
May	7	21	27	17
June	19	19	17	7
Jul	13	17	9	18
Aug	11	17	23	1
Sep	13	22	6	12
Oct		14	29	17
Nov		17	17	3
Dec		19	18	16
Total	139	216	228	107

Non-Sworn Investigations Completed - Average Days to Complete

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	322	526	476	
Feb	351	513	616	
Mar	302	641	516	
Apr	300	526	668	686
May	409	626	431	682

June	224	602	717	757
Jul	263	503	731	733
Aug	224	573	540	575
Sep	457	571	545	659
Oct		486	620	711
Nov		463	675	801
Dec		394	704	671
Average	317	535	603	697

Field Sworn/DOI Investigations Assigned

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	9	16	29	
Feb	11	13	13	
Mar	22	20	24	
Apr	11	5	26	9
May	18	8	19	14
June	11	3	15	19
Jul	8	19	7	4
Aug	11	18	14	6
Sep	12	2	16	11
Oct		15	27	53
Nov		5	19	1
Dec		8	15	16
Total	113	132	224	133

Field Sworn/DOI Investigations Pending

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	138	203	201	
Feb	135	200	208	
Mar	136	210	222	
Apr	127	191	224	185
May	126	179	233	181
June	126	172	216	179
Jul	121	165	203	168
Aug	120	167	199	155
Sep	122	147	197	156
Oct		155	211	196
Nov		151	207	194
Dec		140	199	192

Field Sworn/DOI Investigations Pending Age (Days)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	298	314	353	
Feb	287	310	354	
Mar	257	309	352	
Apr	251	300	360	351
May	217	314	363	364
June	218	337	338	371
Jul	222	323	347	395
Aug	236	289	364	415
Sep	229	283	368	432
Oct		281	339	345
Nov		298	326	361
Dec		302	328	357
Average	246	305	349	377

Field Sworn/DOI Investigations Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	14	14	
Feb	5	15	10	
Mar	10	7	8	
Apr	16	20	12	15
May	10	17	12	17
June	10	8	13	21
Jul	11	17	15	10
Aug	11	10	16	13
Sep	12	18	14	8
Oct		21	14	5
Nov		13	20	6
Dec		2	14	7
Total	93	162	162	102

DOI Investigations (avg. days to complete)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	386	432	342	
Feb	444	485	401	
Mar	426	315	158	
Apr	386	509	302	326
May	443	365	341	362

June	388	410	349	278
Jul	318	494	335	240
Aug	322	646	431	370
Sep	354	502	446	397
Oct		374	523	640
Nov		374	432	595
Dec		484	462	447
Average	385	449	377	406

Total Investigation Cases Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	141	158	194	
Feb	152	186	197	
Mar	172	171	265	
Apr	128	225	192	198
May	159	208	252	222
June	174	131	179	177
Jul	177	149	140	226
Aug	176	190	180	179
Sep	141	201	211	161
Oct		157	230	237
Nov		110	160	163
Dec		174	289	131
Total	1,420	2,060	2,489	1,694

Second Level Reviews (AS05) Pending

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	21	18	11	
Feb	14	13	17	
Mar	19	23	11	
Apr	18	12	28	1
May	15	16	22	6
June	11	21	20	8
Jul	0	15	24	13
Aug	4	12	11	17
Sep	14	14	6	15
Oct		2	6	14

Nov		10	13	16
Dec		7	3	16
Total	116	163	172	106

Citations Issued - Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	7	14	6	
Feb	17	10	7	
Mar	15	6	9	
Apr	23	23	8	12
May	10	13	8	6
June	7	10	9	1
Jul	19	7	6	7
Aug	9	11	8	12
Sep	9	11	15	11
Oct		18	18	5
Nov		15	18	19
Dec		7	12	1
Total	116	145	124	74

CE Audit Citations Issued - Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	6		
Feb	0	6		
Mar	0	4		
Apr	0	7		
May	0	0		
June	0	0		
Jul	0	0	1	
Aug	0	0	0	
Sep	0	0	3	
Oct		0	8	
Nov		0	10	
Dec		0	7	
Total	0	23	29	

License Applicants Denied - Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	2	5	
Feb	1	2	4	
Mar	0	1	1	
Apr	5	1	3	3
May	8	0	3	4
June	8	2	1	5
Jul	2	4	3	2
Aug	4	4	2	6
Sep	1	3	3	3
Oct		1	3	6
Nov		0	3	2
Dec		1	1	2
Total	30	21	32	33

Total Accusations Filed by Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	17	26	
Feb	12	27	21	
Mar	15	16	30	
Apr	21	17	19	33
May	17	17	22	31
June	27	13	25	29
Jul	29	9	11	34
Aug	25	12	18	40
Sep	20	13	22	18
Oct		9	14	30
Nov		7	23	16
Dec		13	23	29
Total	172	170	254	260

Total Statement of Issues Filed by Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	0	2	2	
Feb	1	1	3	
Mar	1	0	4	
Apr	0	2	1	1
May	1	0	1	2

June	2	1	1	2
Jul	4	0	2	1
Aug	3	1	3	1
Sep	3	1	0	2
Oct		1	2	0
Nov		2	3	0
Dec		0	1	3
Total	15	11	23	12

Total Number of Cases Referred to AG's Office

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	20	28	22	
Feb	17	8	18	
Mar	16	21	30	
Apr	15	17	20	32
May	37	18	27	31
June	30	11	9	47
Jul	26	18	28	27
Aug	33	5	28	30
Sep	6	20	32	24
Oct		9	24	23
Nov		12	15	22
Dec		20	21	30
Total	200	187	274	266

Cases Pending at AG - Referred by Discipline Unit

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	132	208	278	
Feb	135	197	265	
Mar	129	180	261	
Apr	129	185	244	287
May	155	193	255	300
June	164	181	225	323
Jul	173	177	225	319
Aug	194	163	244	311
Sep	173	155	237	315
Oct		151	233	321
Nov		137	229	319
Dec		126	221	308

Total Disciplinary Actions Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	32	17	
Feb	10	15	31	
Mar	20	36	32	
Apr	15	13	35	28
May	11	11	14	16
June	20	24	38	26
Jul	16	18	30	28
Aug	9	19	14	34
Sep	19	27	36	18
Oct		19	27	27
Nov		17	16	16
Dec		28	30	47
Total	128	259	320	240

Average Days to Complete Discipline - Target 540 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	843	940	643	
Feb	1001	701	683	
Mar	921	618	763	
Apr	373	493	795	831
May	766	791	800	846
June	727	771	807	681
Jul	613	720	718	792
Aug	822	711	1208	900
Sep	615	858	732	815
Oct		836	660	770
Nov		1047	801	887
Dec		923	826	727
Average	742	784	786	805

Percentage of Cases Closed within Target

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	28		
Feb	10	27		
Mar	15	39		
Apr	40	69		
May	27	36		

June	50	29		
Jul	44	33	50	
Aug	22	37	14	
Sep	37	37	39	
Oct		30	52	
Nov		12	19	
Dec		14	37	
Average	29	33	35	

Total Number of Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	330	369	412	
Feb	324	366	417	
Mar	321	374	395	
Apr	318	374	398	471
May	316	357	385	463
June	324	350	391	460
Jul	329	346	389	440
Aug	331	343	377	427
Sep	330	339	380	431
Oct		336	373	426
Nov		337	365	421
Dec		329	371	417

Active Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	305	344	386	
Feb	298	341	390	
Mar	295	349	370	
Apr	292	348	373	442
May	291	331	359	436
June	299	324	365	432
Jul	303	319	364	412
Aug	304	316	354	400
Sep	303	312	355	403
Oct		310	347	399
Nov		311	340	394
Dec		304	346	390

Tolled Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	25	25	26	
Feb	26	25	27	
Mar	26	25	25	
Apr	26	26	25	29
May	25	26	26	27
June	25	26	26	28
Jul	26	27	25	28
Aug	27	27	23	27
Sep	27	27	25	28
Oct		26	26	27
Nov		26	25	27
Dec		25	25	27

Probationers Successful Completions

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	2	8	10	
Feb	4	6	6	
Mar	4	4	7	
Apr	10	8	8	4
May	1	10	9	8
June	5	3	7	4
Jul	0	6	9	19
Aug	4	7	8	12
Sep	6	3	4	10
Oct		5	11	5
Nov		6	11	7
Dec		2	6	2
Total	36	68	96	71

New Probationers

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	6	15	21	
Feb	2	6	14	
Mar	10	13	16	
Apr	12	7	12	11
May	8	1	4	9
June	22	8	17	3

Jul	15	6	14	7
Aug	2	11	6	14
Sep	10	4	11	4
Oct		8	14	14
Nov		9	6	17
Dec		5	9	8
Total	87	93	144	87

Average Days from Assignment to First Contact

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	2		
Feb	10	2		
Mar	5	5		
Apr	4	3		
May	5	7		
June	3	5		
Jul	2	6	8	
Aug	1	6	5	
Sep	2	5	7	
Oct		8	8	
Nov		6	3	
Dec		5	2	
Average	4	5	6	

Number of Probation Violations

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	10		
Feb	3	11		
Mar	4	11		
Apr	5	4		
May	12	14		
June	10	9		
Jul	0	8	7	
Aug	3	8	8	
Sep	9	9	17	
Oct		13	11	
Nov		11	16	
Dec		3	8	
Total	50	111	67	

Average Days from Violation Reported to Action Initiated - Target 30 Days

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	12	1		
Feb	7	1		
Mar	8	6		
Apr	6	8		
May	7	4		
June	1	3		
Jul	0	4	9	
Aug	0	2	1	
Sep	0	3	1	
Oct		2	2	
Nov		1	2	
Dec		1	2	
Average	5	3	3	

Subsequent Probation Discipline Cases Initiated

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	1	8		
Feb	4	2		
Mar	3	5		
Apr	4	5		
May	4	4		
June	7	4		
Jul	2	7	7	
Aug	4	6	2	
Sep	4	4	7	
Oct		8	3	
Nov		10	6	
Dec		4	4	
Total	33	67	29	

Subsequent Probation Discipline Cases Pending

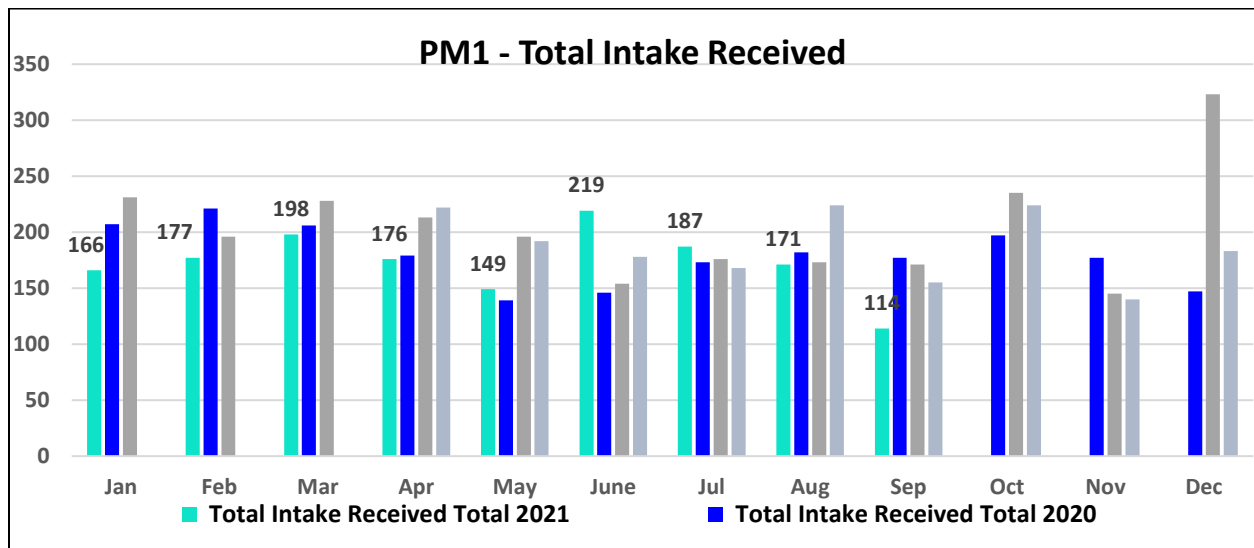
Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	51	45	61	
Feb	49	39	56	
Mar	42	42	52	
Apr	37	45	52	
May	34	43	48	

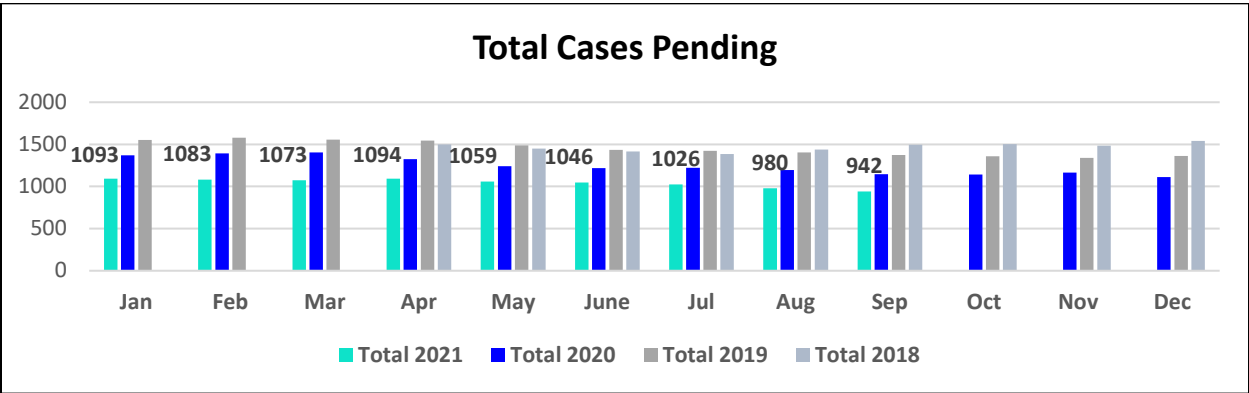
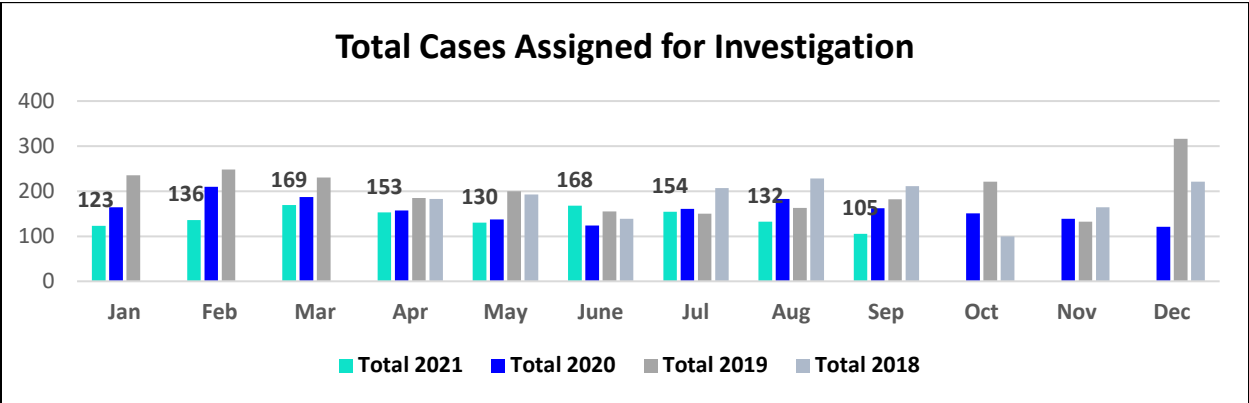
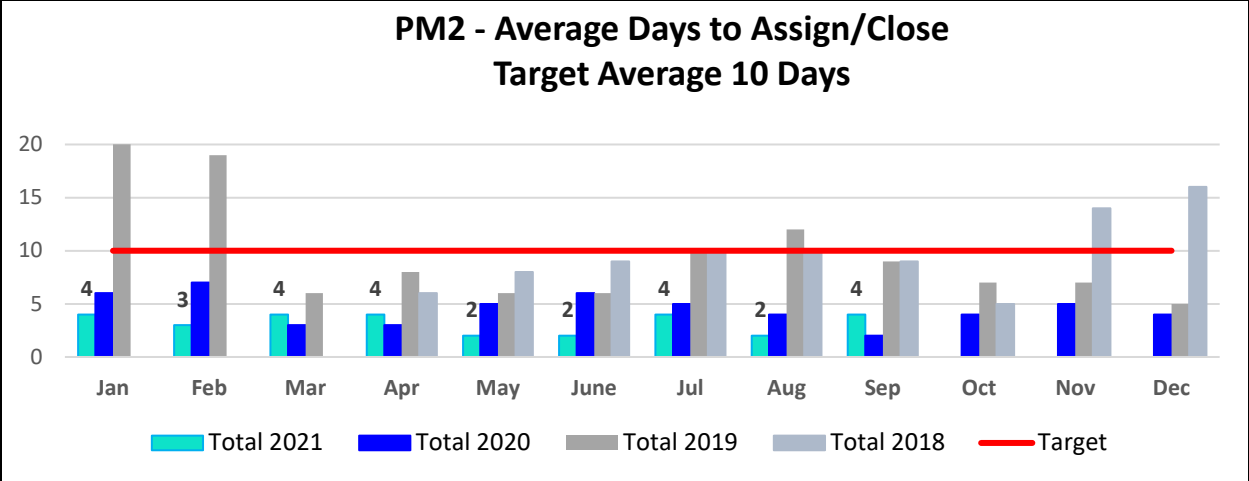
June	39	44	50	
Jul	36	51	48	
Aug	36	47	43	
Sep	34	48	43	52
Oct		54	42	53
Nov		57	42	55
Dec		55	46	57

Subsequent Probation Discipline Cases Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	4	4	8	
Feb	2	4	5	
Mar	6	1	10	
Apr	11	2	2	2
May	6	8	8	12
June	1	2	4	3
Jul	2	2	8	9
Aug	6	8	7	5
Sep	4	6	3	4
Oct		7	6	3
Nov		1	6	1
Dec		8	1	3
Total	42	53	68	42

PERFORMANCE MEASURES





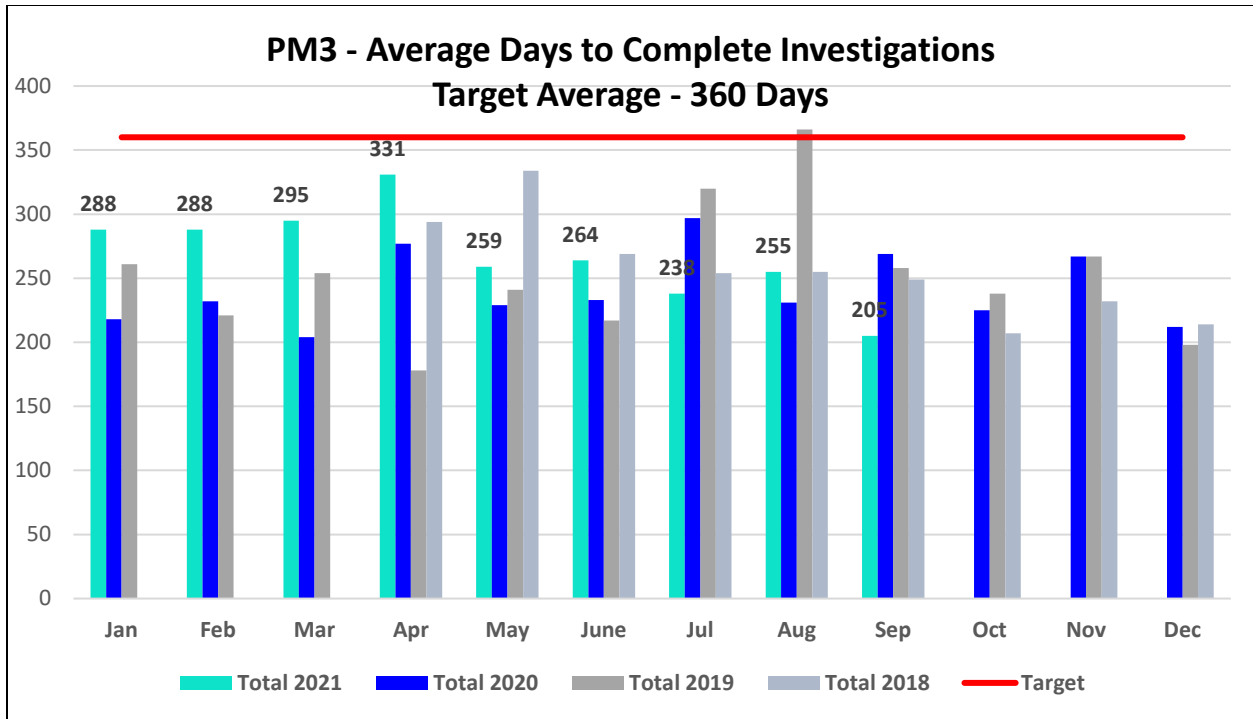
Total Cases Pending Age (Days)

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	291	266	272	
Feb	290	262	269	
Mar	277	267	262	
Apr	264	265	272	293
May	265	276	278	282
June	257	286	285	284

Jul	296	280	289	281
Aug	252	280	276	270
Sep	262	277	276	270
Oct		279	271	264
Nov		279	275	273
Dec		290	261	276
Average	273	276	274	277

PM3 - Total Investigation Cases Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	141	158	194	
Feb	152	186	197	
Mar	172	171	265	
Apr	128	225	192	198
May	159	208	252	222
June	174	131	179	177
Jul	177	149	140	226
Aug	176	190	180	179
Sep	141	201	211	161
Oct		157	230	237
Nov		110	160	163
Dec		174	289	131
Total	1,420	2,060	2,489	1,694



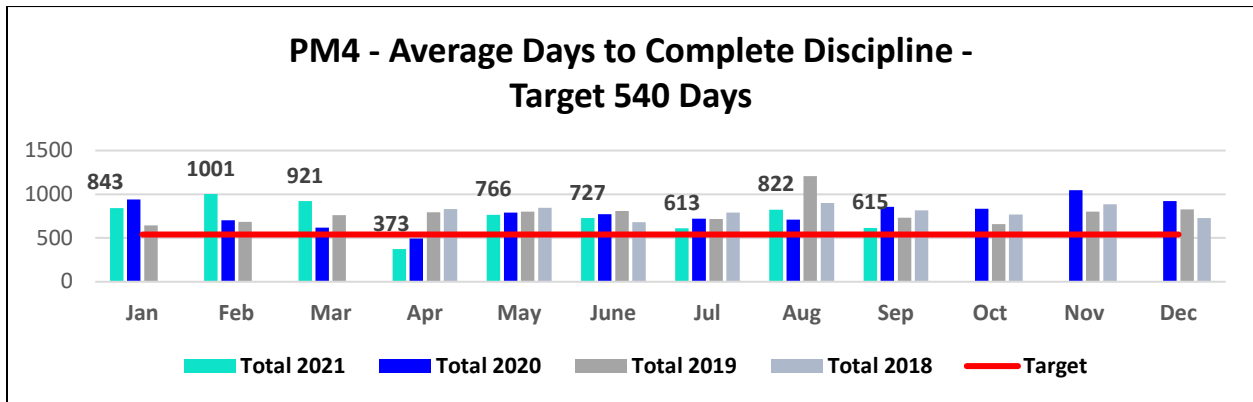
PM3 - Percentage of Cases Closed within Target

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	70	78		
Feb	72	76		
Mar	66	81		
Apr	62	72		
May	74	74		
June	76	74		
Jul	78	64	65	
Aug	72	78	57	
Sep	81	73	70	
Oct		76	73	
Nov		74	73	
Dec		82	81	
Average	72	75	70	

PM4 - Total Disciplinary Actions Completed

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	8	32	17	
Feb	10	15	31	
Mar	20	36	32	
Apr	15	13	35	28

May	11	11	14	16
June	20	24	38	26
Jul	16	18	30	28
Aug	9	19	14	34
Sep	19	27	36	18
Oct		19	27	27
Nov		17	16	16
Dec		28	30	47
Total	128	259	320	240



PM4 - Percentage of Cases Closed within Target

Month	Total 2021	Total 2020	Total 2019	Total 2018
Jan	14	28		
Feb	10	27		
Mar	15	39		
Apr	40	69		
May	27	36		
June	50	29		
Jul	44	33	50	
Aug	22	37	14	
Sep	37	37	39	
Oct		30	52	
Nov		12	19	
Dec		14	37	
Average	29	33	35	

